



**LLOYDMINSTER**

**PUBLIC NOTICE**

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July 8, 2016

**City Urges Residents to Sign Up for  
Direct Deposit and e-Billing in case of Canada Post Strike**

**Lloydminster, AB/SK** – The City of Lloydminster is advising residents how to avoid billing disruptions in the event of a Canada Post strike, currently scheduled to begin at 12:01 a.m. Monday, July 11, 2016.

**Accounts Payable**

In the event of a lock out or strike, the City of Lloydminster will hold cheques at City Hall until Canada Post mail services are restored. The City encourages vendors to sign up for direct deposit to facilitate timely payment of invoices. To have funds directly deposited, vendors must fill out our direct deposit forms, located at [www.lloydminster.ca](http://www.lloydminster.ca) > Departments > Finance > Accounts.

Anyone requiring assistance may contact the Accounts Payable department at **780-875-6184 ext. 8331**. Completed forms may be submitted to the Accounts Payable Department by email at [ap.lloyd@lloydminster.ca](mailto:ap.lloyd@lloydminster.ca).

Cheques may also be picked up at City Hall from 8:00 am to 5:00 pm, Monday to Friday.

**Utility Billing**

In the event of a Canada Post lockout or strike, utility bills will not be mailed to customers. Residents are encouraged to register for e-billing. To sign up for e-billing, visit website at [www.lloydminster.ca](http://www.lloydminster.ca) > Departments > Finance > Utility Billing and select “eBill Payments/Login” on the left side of the screen.

To sign up for e-billing, residents will need to know their PIN number, found in the top right corner of their paper bill; the account number is also required. This information can also be obtained by contacting the Water Department by email at [water@lloydminster.ca](mailto:water@lloydminster.ca) or by phone at **780-875-6184 ext. 2125**.

Utility bills may also be picked up at City Hall between 8:00 am and 5:00 pm, Monday to Friday. Due dates for utility bills will remain in effect and payment can be made by credit card through the e-billing system or over the phone by calling **780-875-6184 ext. 2129**. Payments can also be made through online banking or in person at City Hall, where payments may be made by debit, credit, cash or cheque.



## Accounts Receivable

In the event of a lock out or strike, Accounts Receivable invoices and statements will not be mailed to customers and will be held at City Hall for pick up between 8:00 am and 5:00 pm, Monday to Friday.

The City will offer a temporary email service to customers if email delivery is requested through the Accounts Receivable Clerk, who may be reached at **780-875-6184 ext. 2123** or [accounting@lloydminster.ca](mailto:accounting@lloydminster.ca).

Due dates for invoices will remain in effect and payment can be made by credit card over the phone, online banking or in person at City Hall.

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