

## WestJet Link launch delayed

**CALGARY, Alberta.** January 31, 2018. WestJet today announced the delay of WestJet Link, a capacity purchase agreement between WestJet and Pacific Coastal Airlines until June 2018. The delay comes as Pacific Coastal continues their work in order to be fully able to meet WestJet's operational requirements.

"WestJet apologizes to our guests for the inconvenience these delays may cause," said Brian Znotins, WestJet Vice-President Network Planning, Alliances and Corporate Development. "Impacted guests are being offered several different options including alternative transportation to Calgary to embark on their travel from there, obtaining a full refund or changing the date of travel. We again apologize to our guests for this inconvenience and look forward to the launch of our flights from Lethbridge, Lloydminster, Medicine Hat, Cranbrook and Prince George in June."

WestJet is in the process of contacting all guests whose itineraries have been impacted. Anyone with questions is encouraged to please call:

- WestJet (air-only): 1-888-937-8538 (1-888-WESTJET).
- WestJet Vacations: 1-877-737-7001.
- For air-only bookings through a travel agent, please contact the travel agent directly.

WestJet Link routes and revised launch dates:

Route	Frequency	Days*	Effective
Calgary – Cranbrook	Three times	Daily	June 20, 2018
Calgary – Prince George	Once	Daily	June 20, 2018
Calgary – Lethbridge	Three times	Daily	June 21, 2018
Calgary – Lloydminster	Once	Daily	June 21, 2018
Calgary – Medicine Hat	Three times	Daily	June 22, 2018

**About WestJet**

WestJet is proud to be named Best Airline in Canada and one of the best Low Cost Airlines in North America, based on authentic reviews from the travelling public on Trip Advisor, the world's largest travel site. We are one of very few airlines globally that does not commercially overbook. Together with our regional airline, WestJet Encore, we offer scheduled service to more than 100 destinations in North America, Central America, the Caribbean and Europe and to more than 175 destinations in over 20 countries through our airline partnerships. WestJet Vacations offers affordable, flexible vacations to more than 60 destinations and the choice of more than 800 hotels, resorts, condos and villas. Members of the WestJet Rewards program earn WestJet dollars on flights, vacation packages and more. Members use WestJet dollars towards the purchase of flights and vacations packages to any WestJet destination with no blackout periods, and have access to Member Exclusive fares offering deals to WestJet destinations throughout our network and those of our partner airlines.

WestJet is publicly traded on the Toronto Stock Exchange (TSX) under the symbol WJA. For more information about everything WestJet, please visit [westjet.com](http://westjet.com).

**Recent [recognition](#) includes:**

2017 Five-Star Airline in the Low-Cost Category (The Airline Passenger Experience Association)

2017/2016 Canada's Most Trusted Airline (Gustavson School of Business at the University of Victoria)

2017 Best Airline in Canada and Travellers' Choice Winner Mid-Sized and Low Cost Airlines – North America (TripAdvisor Travelers' Choice awards for Airlines)

2016 Canada's most reputable company for Corporate Social Responsibility (Reputation Institute)

2016/2015/2014/2013/2012 Ranked top three for Canadian Brands (Canadian Business Magazine)

2016/2015/2014/2013 WestJet RBC World Elite MasterCard ranked #1 in Canada (MoneySense magazine)

2015/2011/2010/2008/2007/2006/2005 Canada's Most Admired Corporate Culture (Waterstone Human Capital)

2015 Best Employers in Canada (Aon Hewitt)

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