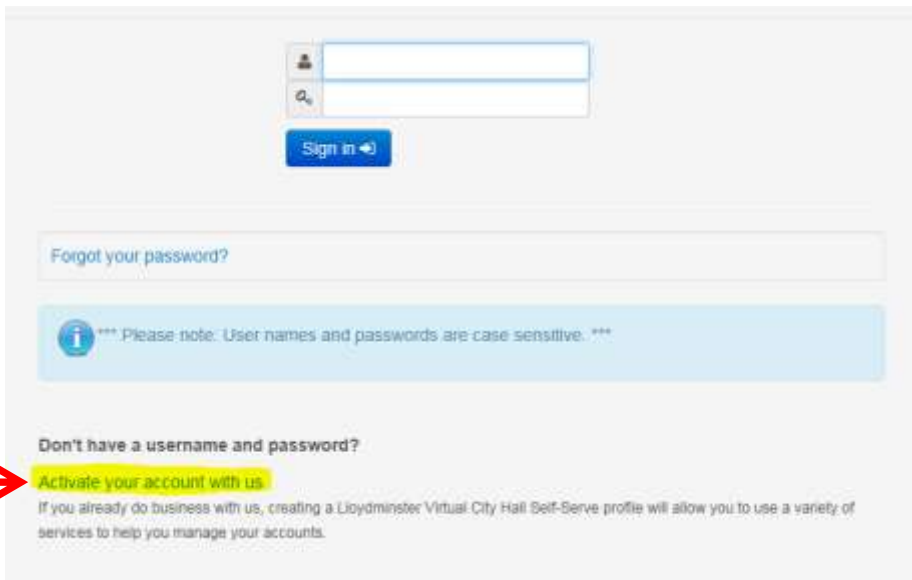


Self-Registration for Virtual City Hall

1. Visit <http://vch.lloydminster.ca/VCH/default.aspx>
2. Click “Sign in”



3. Don't have a username and password, in the new Virtual City Hall?
Click “Activate your account with us”



Forgot your password?

*** Please note: User names and passwords are case sensitive. ***

Don't have a username and password?
Activate your account with us

If you already do business with us, creating a Lloydminster Virtual City Hall Self-Serve profile will allow you to use a variety of services to help you manage your accounts.

4. Complete the fields with a password, email, and username of your choosing.
 - a) The maximum length of the username is 15 characters.
 - b) The password must be a minimum of 8 alphanumeric characters.
5. Click “Next” and choose Utility for registration account.
 - c) Account number must be entered exactly as shown on bill ex. 123456.000
 - d) Your “Name on Bill” must be entered exactly as shown on your bill.
Ex. Last, First I
6. Click “Next”
7. You will now be able to log in to pay or view your bills.

If you encounter any problems with setting up your account please contact City of Lloydminster Water Department 780-875-6184 Ext 2125 or <mailto:water@lloydminster.ca>.