

BYLAW NO. 17-2025

A BYLAW OF THE CITY OF LLOYDMINSTER IN THE PROVINCES OF ALBERTA AND SASKATCHEWAN TO PROVIDE FOR THE ESTABLISHMENT OF A TAXI AND VEHICLE FOR HIRE BYLAW

WHEREAS the Council of the City of Lloydminster deems it necessary to establish a Bylaw to deal with transport and transportation systems, including carriers of persons or goods;

AND WHEREAS *The Lloydminster Charter* provides authority to City Council to pass bylaws for municipal purposes;

AND WHEREAS *The Lloydminster Charter* provides authority to the City to pass bylaws respecting the enforcement of bylaws;

NOW THEREFORE the Council of the City of Lloydminster deems it necessary to establish a Bylaw to license and regulate Taxis and Vehicles for hire within the City of Lloydminster; and

NOW THEREFORE, the Council of the City of Lloydminster, pursuant to the authority granted in Section 15 of *The Lloydminster Charter*, enacts as follows:

1. SHORT TITLE

- 1.1. This Bylaw shall be cited as the Taxi and Vehicle for Hire Bylaw.

2. DEFINITIONS

- 2.1. The definitions listed in Schedule "A" attached to this Bylaw shall apply, unless context otherwise requires.

3. APPOINTMENT, AUTHORITY AND DUTIES OF THE CITY MANAGER

- 3.1. The administration and enforcement of this Bylaw is hereby delegated to the City Manager.
- 3.2. Without restricting any other power, duty or function granted by this Bylaw, the City Manager, or their designate, may carry out anything required for the administration of this Bylaw, including but not limited to the following:
- 3.2.1. delegate any powers, duties or functions under this Bylaw to an employee of the City;
 - 3.2.2. carry out any inspections that are reasonably required to determine compliance with this Bylaw;
 - 3.2.3. establish any forms required for the administration of this Bylaw;
 - 3.2.4. approve or refuse applications, with or without conditions;
 - 3.2.5. cancel, suspend, alter, or create conditions related to Taxi Brokers, Taxi Operators, Vehicle Permits, and Vehicles for Hire;
 - 3.2.6. establish and collect fees associated with applications or administrative functions;
 - 3.2.7. initiate, conduct, investigate, and enforce any non-compliance with this Bylaw.

4. APPLICATION

BYLAW NO. 17-2025

- 4.1. This Bylaw applies to the operation of vehicles used or offered for the transportation of at least one (1) Passenger in return for a fare or other fee from any place within the City to a destination either within or outside of the City.
- 4.2. This Bylaw does not apply to:
 - 4.2.1. a vehicle owned or operated by or on behalf of the City;
 - 4.2.2. towing service and emergency vehicles;
 - 4.2.3. any service where the Passenger is regularly driven without a fare, compensation or other fee; and
 - 4.2.4. Border City Connects Society or similar medical aid operations, if exempted by the City Manager or Designate.

5. TAXI OPERATOR PERMIT

- 5.1. No Person shall operate a Taxi in the City unless that Person holds a subsisting Taxi Operator Permit issued in accordance with the provisions of this Bylaw.
- 5.2. No Taxi Broker, or owner or Operator of a Taxi Brokerage, shall permit any person to operate a Taxi in the City unless that Person holds a subsisting Taxi Operator Permit issued pursuant to the provisions of this Bylaw.
- 5.3. A Person who desires to obtain or renew a Taxi Operator Permit shall submit in Person, and not by agent or attorney, to the City:
 - 5.3.1. a fully completed and signed Application in a form as prescribed by the City Manager or designate;
 - 5.3.2. the fee or fees prescribed by the *Fees and Charges Bylaw*, as amended from time to time;
 - 5.3.3. a valid Province of Alberta Class 1, 2, or 4 Operator's licence issued to the Applicant or a valid Province of Saskatchewan Class 1, 2, or 4 Operator's licence issued to the Applicant;
 - 5.3.4. a ten (10) year driver's abstract for the applicant's Operator's license, which is issued by the Registrar of Vehicles of the Province of Alberta or Saskatchewan Government Insurance, and is dated not more than thirty (30) days before the date on the Application for the Taxi Operator Permit;
 - 5.3.5. a completed Criminal Records and Vulnerable Person Record Check issued by the RCMP, which is dated not more than thirty (30) days prior to the date on the application for the Taxi Operator Permit;
 - 5.3.6. in certain instances, a Designated Officer may request a letter completed by a doctor who is certified by the College of Physicians and Surgeons of Alberta or Saskatchewan indicating that the Applicant has no impairment that would prevent the person from being considered a suitable applicant for a Taxi Operator Permit which is dated not more than thirty (30) days before the date on the application for the Taxi Operator Permit;
 - 5.3.7. proof that the Applicant is 18 years of age or older, and;
 - 5.3.8. any other information reasonably required by a Designated Officer to process the application.

BYLAW NO. 17-2025

- 5.4. Upon receiving an Application to obtain or renew a Taxi Operator Permit, the City Manager or designate shall take such steps as deemed necessary to verify the accuracy of the information contained in the application and shall determine whether the Applicant is a fit person to operate a Taxi, having regard to:
- 5.4.1. the letter completed by a doctor who is certified by the College of Physicians and Surgeons of Alberta or Saskatchewan in accordance with subsection 5.3.6, if applicable;
 - 5.4.2. whether the applicant has been found guilty or convicted of an offence under the Criminal Code (Canada) or under any other criminal statute of Canada or any other country, within the five years preceding the Application;
 - 5.4.3. whether the Applicant has been found guilty or convicted of any driving related offences;
 - 5.4.4. any other information within the knowledge of the City concerning the character or conduct of the Applicant; and
 - 5.4.5. whether the Applicant has had any previous conviction for bylaw offences.
- 5.5. If a Taxi Operator Permit has been issued or renewed by the City and the City subsequently comes to the decision, based on any non-compliance with the requirements of this Bylaw, that the holder of the Taxi Operator Permit no longer meets the requirements of the Bylaw, the City may:
- 5.5.1. revoke the Taxi Operator Permit; or
 - 5.5.2. suspend the Taxi Operator Permit for a period of time not exceeding the unexpired term of the Permit; or
 - 5.5.3. suspend the Taxi Operator Permit until the requirements of the Bylaw, in the opinion of a Designated Officer, have been complied with.
- 5.6. A Person whose Taxi Operator Permit has been revoked under subsection 5.5.1 and who desires to obtain a Taxi Operator Permit shall follow the steps outlined to apply for a new Taxi Operator Permit.
- 5.7. If the City refuses an Application under this section or suspends or revokes a Taxi Operator Permit, the City shall notify the Applicant or permit holder in writing of the refusal, suspension or revocation, giving the reasons for the decision.
- 5.8. All Taxi Operator Permits issued pursuant to this Bylaw shall be valid for two (2) years after issuance.
- 5.9. Each Taxi Operator Permit shall:
- 5.9.1. display an approved photo of the permit holder that has been taken not less than thirty (30) days prior to the date of application for the Taxi Operator Permit;
 - 5.9.2. be signed by the holder of the Taxi Operator Permit;
 - 5.9.3. display the date of issue and the date of expiry of the Taxi Operator Permit;
 - 5.9.4. have recorded on the Taxi Operator Permit the valid provincially issued Operator's license that is issued in the name of the permit holder; and

BYLAW NO. 17-2025

- 5.9.5. any other information as deemed required by the City.
- 5.10. The Taxi Operator Permit shall validate an individual to work for any Taxi Broker or an approved Vehicle for Hire business, provided that the broker has the records pursuant to the provisions of this Bylaw.
- 5.11. No Person shall omit or fail to provide any relevant information, or knowingly provide any false, inaccurate or misleading information, when applying for or renewing a Taxi Operator Permit pursuant to the provisions of this Bylaw.
- 5.12. Any application that is discovered to have omitted or otherwise failed to include any relevant information, or which contains any false, inaccurate or misleading information, shall be refused and dependent upon the nature of the information omitted or provided, the City may bar the Applicant from applying for any further Taxi Operator Permits for a period of five (5) years.

6. DUTIES OF TAXI OPERATORS

- 6.1. Taxi Operators shall ensure that their Taxi Operator Permit is posted so as to be visible by any person within the Vehicle and available to a Designated Officer or Bylaw Enforcement Officer upon request.
- 6.2. No Taxi Operator shall at any time carry a number of Passengers greater than the number recommended by the manufacturer of the Taxi, or greater than the number of functioning seatbelts in the Vehicle.
- 6.3. After the completion of every trip, the Taxi Operator must check the Vehicle to ensure that no items were left in the Vehicle. If any item is found, the Taxi Operator must return items found to the Taxi Broker.
- 6.4. Unless otherwise directed by the Passenger, the Taxi Operator shall drive the most economical route to the destination.
- 6.5. The Taxi Operator shall not while on duty:
 - 6.5.1. drink any liquor, take any narcotics, be under the influence of alcohol/narcotics, nor unlawfully carry any liquor or narcotics in the Taxi, in accordance with the provisions of this Bylaw and all applicable municipal, provincial, and federal regulations and legislation;
 - 6.5.2. knowingly carry any dangerous, illegal or contraband goods or substances;
 - 6.5.3. smoke any tobacco, electronic cigarette, or vape product while inside the Vehicle;
 - 6.5.4. knowingly misinform a person about Taxi processes, rates, routes, or laws.
- 6.6. Taxi Operators must be neat in appearance and be dressed in neat attire.
- 6.7. Taxi Operators shall be in possession of a valid Alberta or Saskatchewan Operator's licence in accordance with the provisions of this Bylaw and any other governing regulations or legislation.

BYLAW NO. 17-2025

- 6.8. Taxi Operators shall assist Passengers, when requested, reasonable, and safe, in loading and unloading of parcels, groceries or other like items.
- 6.9. Taxi Operators shall provide assistance, when requested, reasonable, and safe, in loading Passengers who may require or request assistance.
- 6.10. Taxi Operators shall, to the best of their ability, ensure that the Vehicle they are operating is safe and in proper driving condition.
- 6.11. Taxi Operators shall not refuse service to any Person except when:
 - 6.11.1. the Person is engaged in a criminal or illegal activity;
 - 6.11.2. the Person is abusive or threatening;
 - 6.11.3. the Operator reasonably believes that there is a danger to their personal safety or of severe damage to property;
 - 6.11.4. their vehicle is not in service;
 - 6.11.5. the Person insists on smoking in the Vehicle;
 - 6.11.6. the Person is known to be indebted to the Taxi Broker for previous fares.
 - 6.11.7. the Person requests that the Taxi Operator carry an animal, other than a Service Animal assisting persons with Disability in the Taxi, or an animal secured correctly in a transport cage.
- 6.12. When transporting Passengers, the Taxi Meter shall not be started until the Passenger is properly seated in the Vehicle and shall be turned off immediately when the Vehicle arrives at the final destination.
- 6.13. The Taxi Operator shall, upon the request of a Passenger, provide to the Passenger a receipt for the fee or charge paid by or on behalf of the Passenger for taxi services.
- 6.14. Taxi Operators are permitted to accept, from or on behalf of a Passenger, a voluntary payment of a tip or gratuity for services rendered.
- 6.15. If at the direction of a paying Passenger or with the consent of that Passenger, other Passengers are picked up at one or more locations to be carried to the same destination as that of the original Passenger or to any other destination, the total fee payable shall be the fee payable pursuant to the provisions of the this Bylaw, for a continuous trip from the point where the first Passenger is picked up to the point where the last Passenger is discharged.
- 6.16. Nothing in subsection 6.15 of this Bylaw shall be construed to prevent the Operator from charging wait time, when asked to wait by a Passenger.
- 6.17. Taxi Operators may only provide Taxi services to trips that an approved Taxi Broker has recorded.
 - 6.17.1. Passengers of a Taxi who are not an active fare are only permitted if they also hold a Taxi Operator Permit or are an employee of a Taxi Broker.
- 6.18. Taxi Operators may only charge Taxi Fares as prescribed by Schedule "C" of this Bylaw.

BYLAW NO. 17-2025

- 6.18.1. If requested from a Passenger, Taxi Operators may charge an additional fee for a Van or Truck, as outlined within Schedule "C".
- 6.18.2. Requests for Taxis which exceed four (4) total Passengers may charge an additional fee for a Van, as outlined in Schedule "C".
- 6.19. Taxi Operators must comply with all applicable municipal, provincial and federal regulations and legislation.

7. VEHICLE FOR HIRE

- 7.1. No Person shall operate a Vehicle for Hire unless the Vehicle has been approved by the City and received a Vehicle Permit.
- 7.2. No Taxi Broker shall permit a Vehicle for Hire to operate unless the City has approved it and it holds a valid Vehicle Permit.
- 7.3. Any Vehicle being operated as a Vehicle for Hire must carry the Vehicle Permit at all times.
- 7.4. A Vehicle for Hire must be insured and registered by an approved Taxi Broker.
 - 7.4.1. Specialized Operators in Section 10, must be insured and registered to the approval of a Designated Officer.
- 7.5. A Vehicle Permit shall only be issued to Taxi Brokers, or Specialized Operators contained within Section 10.
- 7.6. A Vehicle for Hire must always have a valid commercial vehicle inspection sticker while being operated.
- 7.7. A Taxi Broker wishing to apply for or renew a Vehicle Permit shall:
 - 7.7.1. submit to the City a fully completed and signed Application, including vehicle information, inspection documents, pictures, and other information as requested;
 - 7.7.2. pay the fee associated with a Vehicle Permit as prescribed and amended from time to time within the Fees and Charges Bylaw;
 - 7.7.3. comply with any additional requests from the City.
- 7.8. The City shall review the Application package received and render a decision on approval, refusal, or conditions for the Vehicle Permit within thirty (30) days of receiving the Application.
- 7.9. Vehicle Permits are valid for one (1) year from the date of issuance.
- 7.10. Vehicle Permits may not be transferred to other vehicles.
- 7.11. Payment of fees for Vehicle Permits may not be transferred to other vehicles.
- 7.12. Vehicle Permits shall only be issued to Vehicles which, in the opinion of a Designated Officer or Bylaw Enforcement Officer, comply with the following:
 - 7.12.1. are free from mechanical defects as proven by commercial vehicle inspections;

BYLAW NO. 17-2025

- 7.12.2. the vehicle's exterior and interior are clean and in good appearance for its age; and
 - 7.12.3. Are no older than ten (10) years of the date the vehicle was manufactured, unless authorized by a Designated Officer.
- 7.13. Vehicle for Hire operated by Taxi Brokers must also contain:
- 7.13.1. a working Taxi Meter that showcases the rate to any person within the Vehicle;
 - 7.13.1.1. the Taxi Meter must adhere to rates contained in Schedule "C" of this Bylaw;
 - 7.13.1.2. the Taxi Meter must have a means to prove to a Bylaw Enforcement Officer the rate being utilized;
 - 7.13.2. a Taxi Operator and Taxi Broker may not permit a Taxi to operate outside of the rates prescribed in Schedule "C" unless approved by a Designated Officer;
 - 7.13.3. marking on the Vehicle to identify the Taxi Broker business, including;
 - 7.13.3.1. decalling and colours approved by a Designated Officer;
 - 7.13.3.2. the name and phone number of the Broker on three (3) sides of the vehicle;
 - 7.13.3.3. a Vehicle unit number displayed on three (3) sides of the vehicle.
- 7.14. Vehicle for Hire operated by Specialized Operators within Section 10 must contain:
- 7.14.1. when in use, an exterior visible marking indicating the Vehicle is participating in Vehicle for Hire services;
 - 7.14.2. meet other requirements as stipulated by a Designated Officer at the time of approval within Section 10.
- 7.15. A Bylaw Enforcement Officer may perform an inspection of a Vehicle for Hire at any time it is operating as such:
- 7.15.1. failure to comply with a requested inspection may see a penalty issued to the Operator and Broker and/or the Vehicle Permit may be temporarily suspended.
- 7.16. A Bylaw Enforcement Officer may temporarily revoke a Vehicle Permit at any time should they feel that;
- 7.16.1. the Vehicle has mechanical or physical defects which affect the performance and safety of the Vehicle;
 - 7.16.2. the Vehicle contravenes the provisions of this Bylaw;
 - 7.16.3. the Vehicle does not have a properly operating Taxi Meter, or the Operator cannot prove the Taxi Fare rates;
 - 7.16.4. in the opinion of the Bylaw Enforcement Officer, the Vehicle poses a risk to Public Safety.
- 7.17. Should any Vehicle for Hire be involved in a Reportable Accident, the Operator or Taxi Broker shall:

BYLAW NO. 17-2025

- 7.17.1. immediately report the accident, including pictures and statement, to the Designated Officer;
 - 7.17.2. cease operations of the Vehicle for Hire until approved by a Designated Officer or Bylaw Enforcement Officer;
 - 7.17.3. if requested, complete a safety inspection by a certified facility of the Vehicle to ensure that the vehicle's safety equipment and devices are in good working order before continuing;
 - 7.17.4. follow any other conditions or guidelines established by a Bylaw Enforcement Officer or Designated Officer.
- 7.18. The City may stipulate that all Vehicles for Hire must contain a functioning recording device that captures audio of all conversations and/or video from the entire interior and exterior of the Vehicle for Hire while in operation. This requirement may contain minimum standards on:
- 7.18.1. Quality of the recording (eg, 4k Resolution);
 - 7.18.2. Night vision capabilities;
 - 7.18.3. Cloud storage requirements with City access to recordings;
 - 7.18.4. Camera placement, style, or intent;
 - 7.18.5. Taxi markings indicating the Vehicle is using a recording device;
 - 7.18.6. Other requirements set forth by a Designated Officer to increase public safety or reduce criminal involvement.
- 7.19. No Person shall operate or cause or allow to be operated, whether knowingly or unknowingly, the burden of proof being on the Person or Taxi Broker, a Taxi which does not have valid and subsistent insurance and registration which meets the provisions of this Bylaw.

8. TAXI BROKER LICENSE

- 8.1. No Person shall operate a Taxi business in the City, unless they hold a valid Taxi Broker License issued or renewed pursuant to the provisions of this Bylaw.
- 8.2. A Taxi Broker License issued pursuant to this Bylaw shall be valid for a period of three (3) years unless:
 - 8.2.1. The Operator of the Taxi Broker fails to renew their Business License, or fails to adhere to the provisions of this Bylaw; or
 - 8.2.2. it is suspended or revoked by a Designated Officer or City Manager.
- 8.3. A Person who desires to obtain or renew a Taxi Broker License shall submit to the City a fully completed and signed Application in a form as prescribed by the City.
- 8.4. Taxi Broker License shall have a fee to operate as a Taxi Broker as prescribed by the *Fees and Charges Bylaw*, as amended from time to time.
- 8.5. A Person who desires to obtain or renew a Taxi Broker License must provide proof of the following:

BYLAW NO. 17-2025

- 8.5.1. that they are the owner of a minimum of seven (7) vehicles that will be used as Taxis within the City of Lloydminster, unless authorized by a Designated Officer;
 - 8.5.2. that the business will operate from a business location in the City that meets all the requirements of and is in compliance with the City of Lloydminster Land Use Bylaw and all relevant provisions of the Land Use Bylaw and amendments thereto;
 - 8.5.3. proof of business incorporation, along with the names of all officers of the incorporated company;
 - 8.5.4. the physical address and location of the taxi business;
 - 8.5.5. a criminal record and vulnerable person record check, completed by the RCMP, not more than thirty (30) days prior to the date of the Application, for all directors and officers of the Taxi Brokerage;
 - 8.5.6. confirmation that all Taxis associated with that Taxi Broker will follow the color and design as approved by a Designated Officer;
 - 8.5.7. any supplemental information as required by the Designated Officer to showcase that the Taxi Broker will operate in a legal and safe manner.
- 8.6. Notwithstanding the requirements of this Bylaw, a Taxi Brokerage may operate remote or electronic dispatching services, provided that such service is in compliance with all relevant provisions of the City of Lloydminster Land Use Bylaw and amendments thereto, and all applicable municipal, provincial and federal regulations and legislation.
- 8.7. No Taxi Broker may move, alter, change or add additional services to their place of business without first obtaining permission to do so from the Designated Officer and all changes must be in compliance with all relevant provisions of the City of Lloydminster Land Use Bylaw and amendments thereto.
- 8.8. The City may issue or renew a Taxi Broker License upon receipt of a fully completed and signed Application, which is accompanied by payment of the required fee as set out in the *Fees and Charges Bylaw*, as amended from time to time.
- 8.9. The City may refuse to issue or renew a Taxi Broker License, or may revoke or suspend a subsisting Taxi Broker License, if in its opinion there are just and reasonable grounds for refusal of the Application or for revocation or suspension of the Taxi Broker License. Such as but not limited to;
- 8.9.1. the RCMP provides information that the Taxi Broker, or Taxi Operators associated with the Broker, are suspected of continual criminal behaviour or involvement.
 - 8.9.2. the Taxi Broker, or its Operators, have committed more than ten (10) Taxi and Vehicle for Hire Bylaw infractions within one (1) calendar year, or the infractions, in the opinion of a Designated Officer, create a public safety concern.
 - 8.9.3. should the Applicant have been found guilty or convicted of an offence under the Criminal Code (Canada) or under any other criminal statute of Canada or any other country, within the five (5) years preceding the Application.

BYLAW NO. 17-2025

- 8.10. Should a Taxi Broker or Operator have continued issues related to misconduct, provincial or municipal infractions, or criminal involvement, the City may, through a Designated Officer, order the requirement for a Taxi Broker to establish a functioning recording device which captures audio of all conversations and/or video from the entire interior compartment/exterior of the Vehicle for Hire while in operation.
- 8.10.1. The data collected from this device will be held for a period prescribed by the Designated Officer and available to any Bylaw Enforcement Officer upon request.
- 8.11. If a Designated Officer, on just and reasonable grounds, refuses an Application under this Bylaw or suspends or revokes a subsisting Taxi Broker License, they shall notify the Applicant or license holder in writing of the refusal, suspension or revocation, giving written reasons for their decision.
- 8.12. A Taxi Broker License cannot be sold, assigned or transferred to any Person.
- 8.13. No Person shall operate any Taxi Brokerage in contravention of any applicable municipal, provincial or federal regulations or legislation.
- 8.14. If any Taxi Broker has its Taxi Broker License suspended more than two (2) times within five (5) calendar years, the City Manager may, in their sole discretion, permanently suspend said Taxi Broker's License.
- 8.15. Any Person identified as the owner or Operator of a company for which the Taxi Broker License has been permanently suspended may not own, operate or manage a Taxi Brokerage in the City of Lloydminster for a period of seven (7) years. The seven (7) year time period shall be calculated from the first day of the date that permanent suspension begins.
- 8.16. Any Person whose Taxi Brokerage License has been permanently suspended pursuant to this Bylaw may appeal such a suspension in accordance with the provisions of Section 13 of this Bylaw.

9. DUTIES OF A TAXI BROKER

- 9.1. Taxi Brokers shall instruct and ensure that their Taxi Operators meet all the requirements of this Bylaw.
- 9.2. Taxi Brokers must ensure that their Vehicle fleet is compliant with all the provisions of this Bylaw and, in addition, is compliant with all applicable municipal, provincial and federal regulations and legislation.
- 9.3. Taxi Brokers must document all Passenger complaints and provide such documentation to a Designated Officer when requested; this shall include:
- 9.3.1. name, address, & phone number of complaint;
- 9.3.2. nature of the complaint;
- 9.3.3. response provided to the complainant.
- 9.4. Taxi Brokers must maintain a list of all Taxi Operators affiliated with the brokerage and provide it to a Designated Officer upon request.

BYLAW NO. 17-2025

- 9.4.1. Taxi Brokers must confirm and maintain records, before employment, that the Operators under their license are legally eligible to perform work of this type within Canada.
- 9.5. Taxi Brokers must ensure that the public can contact their business during regular business hours.
- 9.6. Taxi Brokers are responsible for the behaviour and actions of their Taxi Operators, contractors, and employees and shall take reasonable steps to ensure that they behave appropriately.
- 9.7. Should the City become aware of a circumstance in which the Taxi Broker or owner of a Taxi Company has, in the sole opinion of a Designated Officer, not acted appropriately to resolve any issues or concerns with a contractor or employee's behaviour, the Designated Officer may direct the suspension or termination of the Taxi Broker License. Any suspension or termination may be appealed in accordance with the provisions set forth in Section 13 of this Bylaw.
- 9.8. The Taxi Broker must supply dispatching services for Taxi operations which:
 - 9.8.1. provide dispatching services twenty-four (24) hours per day, every day of the year, or,
 - 9.8.2. for all times, the taxi business is considered operational through a publicly accessible business schedule.
 - 9.8.3. Taxi Brokers' dispatching services may not dispatch other Taxi Brokers which have not been requested unless approved by the original Passenger.
- 9.9. Taxi Brokers must ensure that Taxi Meters within Vehicles are performing as established within Section 7 of this Bylaw.
- 9.10. Taxi Brokers must make Passengers aware if they will not accept payment through cash, debit, or credit cards.
 - 9.10.1. Taxi Brokers may not permit an additional fee to be established to accept payment through Cash, Debit or Credit Cards unless the Passenger is aware of the fee before the time of booking. This includes establishing a minimum transaction amount.
- 9.11. Payment arrangements, fees, promotions, or conditions must first be approved by a Designated Officer.

10. LIMOUSINES, TRANSPORTATION NETWORK COMPANIES, OR OTHER VEHICLES FOR HIRE

- 10.1. Any Limousine or other Vehicle for Hire must have a valid Vehicle Permit as outlined in Section 7 of this bylaw, to operate. This includes Transportation Network Companies or anything in which a fee is paid for transportation services for a Person.

BYLAW NO. 17-2025

- 10.2. A Designated Officer may require any driver of a Limousine or other Vehicle for Hire to adhere to the same Taxi Operator Permit requirements as required in Section 5 of this Bylaw.
- 10.3. Any driver of a Limousine or other Vehicle for Hire has the same duties and responsibilities as referred to in Section 6 of this Bylaw.
- 10.4. The owner or Operator of any Limousine or other Vehicle for Hire shall meet all the requirements of the City of Lloydminster Land Use Bylaw and Business License Bylaw as it relates to their services.
- 10.5. Limousines and Vehicles For Hire are exempt from the provisions in this Bylaw that require a fixed address for dispatch services, as long as the provision of such services complies with all relevant provisions of the Land Use Bylaw and amendments thereto, and does not contravene any applicable municipal, provincial or federal regulations or legislation.
- 10.6. Prior to commencement of services, Limousines and Vehicles for Hire must obtain the written approval of a Designated Officer with respect to the service model being utilized.
 - 10.6.1. The Designated Officer may deny, approve, or set conditions on the Limousine or Vehicle for Hire.
 - 10.6.2. The Designated Officer shall supply their decision in writing to the Applicant.
- 10.7. Limousines and Vehicles for Hire shall maintain complete files with the entire driver's information relating to licensing, driver permits issued pursuant to this Bylaw, and any public complaints received relating to the behaviour of the driver or operation of a vehicle. These files must be presented to a Bylaw Enforcement Officer or Designated Officer upon demand and such records may be examined by a Bylaw Enforcement Officer or Designated Officer at any time during City business hours.
- 10.8. A Bylaw Enforcement Officer or Designated Officer may take with him, for the purpose of copying, any records referred to in subsection 10.7 of this Bylaw.
- 10.9. A Limousine or Vehicle for Hire must utilize the Taxi Fare rates prescribed within Schedule "C" of this Bylaw, or enter into a confirmable Two-Way Agreement related to fare or service rates before the service begins.
 - 10.9.1. A Vehicle which operates within a Taxi Broker fleet may not participate in Transportation Network Company, Rideshare, or other Vehicle for Hire services outside of traditional Taxi services, unless approved by a Designated Officer.
- 10.10. Any Operator of a Limousine or Vehicle for Hire who, in the opinion of a Designated Officer, contravenes this Bylaw may, in addition to any other remedy provided for in this Bylaw, be prohibited from operating a Limousine or Vehicle for Hire for a period decided by the Designated Officer, not exceeding three (3) years.

BYLAW NO. 17-2025

- 10.11. Prior to operating a Vehicle as a Limousine or Vehicle for Hire, the business must pay all fees prescribed in the Fees and Charges Bylaw, as amended from time to time.
- 10.12. All Limousines and Vehicles for Hire must adhere to all applicable municipal, provincial and federal regulations and legislation.

11. PASSENGERS

- 11.1. No person shall fail to pay any Taxi Fare lawfully charged for the Vehicle for Hire.
- 11.2. A Taxi Broker may charge a cleaning fee, up to \$250, for any individual's actions, or lack thereof, which creates the requirement for clean up of vomit, urine, feces, blood, or other contamination within a Vehicle for Hire.

12. POWERS OF BYLAW ENFORCEMENT OFFICER OR DESIGNATED OFFICER

- 12.1. A Bylaw Enforcement Officer or Designated Officer may at any time inspect any Vehicle for Hire, Taxi Operator Permit or Taxi Brokerage for the purpose of determining whether the provisions of this Bylaw are being complied with.
- 12.2. Where a Bylaw Enforcement Officer has reasonable and probable grounds to believe that a Person has contravened any provision of this Bylaw, they may serve upon the Person a written Notice of Violation either personally or by mailing it to the last known address of the Person, and service of the violation notice as provided for in this subsection shall be deemed adequate for the purposes of this Bylaw.
- 12.3. If a Bylaw Enforcement Officer or Designated Officer forms the opinion on reasonable and probable grounds the lack of compliance with any provision of this Bylaw or any Person has caused or may cause danger to the health or safety of the public, the Bylaw Enforcement Officer or Designated Officer may direct either verbally or in writing to the Taxi Operator, Taxi Broker, or other Vehicle for Hire to immediately suspend any services until such danger is abated.
- 12.4. Any Person who receives an order or direction to cease services pursuant to subsection 12.3 shall immediately comply with such an order or direction.

13. APPEAL PROCESS

- 13.1. A Person affected by a decision of the City Manager or Designated Officer may request an appeal on matters regarding:
 - 13.1.1. the Suspension or Refusal to renew a Taxi Operator Permit;
 - 13.1.2. the Suspension or Refusal to renew a Taxi Broker Licence;
 - 13.1.3. other appeals, can be presented to the City Clerk and requested to be heard.
- 13.2. Such appeal must be made in writing to the City Clerk within fourteen calendar (14) days of the date of the decision.
- 13.3. Upon the receipt of the request for appeal, the City Clerk or designate will review the circumstances of the decision within fourteen (14) calendar days and determine if the appeal shall move forward. If it is determined that the appeal is

BYLAW NO. 17-2025

to be heard, the City Clerk will establish an appeals committee consisting of three (3) senior members of Administration and, as deemed necessary by the City Clerk, one (1) member of Council, appointed by the Mayor. The City Clerk will set a date for the appeal to be heard. All decisions in response to an appeal are final and not appealable.

13.4. An appellant shall be notified of all decisions surrounding an appeal in writing.

14. OFFENCES, PENALTIES AND VOLUNTARY PAYMENTS IN LIEU OF PROSECUTION

14.1. Any Person who contravenes any provision of this Bylaw is guilty of an offence and shall be liable for the penalties set out in such section or set out opposite such section number in Schedule "B" hereto.

14.2. A Person who fails to comply with any provision of this Bylaw is guilty of an offence punishable on summary conviction and is liable to pay a fine as outlined in Schedule "B" of this Bylaw or to be imprisoned for a period not exceeding six (6) months if in default of payment of the fine.

14.3. If a Person charged with an offence under this Bylaw is alleged to have contravened a provision that is referred to in Schedule "B" attached to and forming part of this Bylaw, the minimum fine upon conviction by a court shall be the amount set out in Schedule "B" opposite the description of the offence, under the column entitled "Payment Acceptable in Lieu of Prosecution".

14.4. A notice or form commonly called a Notice of Violation having printed wording approved by a Designated Officer, may be issued by a Bylaw Enforcement Officer to any person alleged to have breached any provision of this Bylaw, and the said notice shall require the payment to the City of Lloydminster in the amount specified in Schedule "B" hereto.

14.5. A Summary Offence Ticket or a Violation Ticket shall be deemed to be sufficiently served:

14.5.1. if served personally on the accused; or

14.5.2. if mailed to the address of the Person accused by regular mail.

14.6. If payment is received by the City from or on behalf of a Person to whom a violation notice has been issued, under this Section, in the amount set out on the violation notice as the payment acceptable in lieu of prosecution, and within thirty (30) days from service upon the person in any manner permitted under this Section, the Person shall thereafter not be liable to be prosecuted for the occurrence or transaction in respect of which the violation notice was issued.

14.7. Nothing in this section shall be read or be construed as preventing a Person from defending a charge of having failed to comply with a provision of this Bylaw.

14.8. The RCMP shall notify the City Manager of any criminal activities involving Taxi Operators or Taxi Brokers, and depending upon the seriousness of these alleged activities, the City Manager may direct the suspension or termination of either the Taxi Operators' Licence or the Taxi Broker Licence. Any suspension or termination

may be appealed in accordance with the provisions set forth in Section 13 of this Bylaw.

14.9. There shall be no refund of any paid licensing fee in the event of revocation or suspension of any license issued or renewed pursuant to the provisions of this Bylaw.

14.10. The amounts specified in Schedule "B" hereto shall be the specified penalties for the purposes of the *Provincial Offences Procedures Act* (Alberta) or the *Summary Offences Procedure Act 1990* (Saskatchewan).

15. UNSPECIFIED PENALTY

15.1. Any offence of this Bylaw that has not been provided a penalty in Schedule "B" shall be considered to be unspecified and subject to a fine of not less than \$300 and not more than \$10,000 in the case of a Taxi Operator or Passenger.

15.2. Any offence of this Bylaw that has not been provided a penalty in Schedule "B" shall be considered to be unspecified and subject to a fine of not less than \$500 and not more than \$10,000 in the case of a Taxi Broker.

16. NUMBER AND GENDER REFERENCES

16.1. All references in this Bylaw will be read with such changes in number and gender as may be appropriate according to whether the reference is to a male or female person, or a corporation or partnership.

17. SEVERABILITY

17.1. Every provision of this Bylaw is independent of all other provisions and if any provision of this Bylaw is declared invalid for any reason by a court of competent jurisdiction, all other provisions of this Bylaw shall remain valid and enforceable.

This Bylaw shall come into force and effect upon the final passing thereof.

The following bylaws and all amendments thereto are hereby repealed:

- Taxi and Vehicle for Hire Bylaw 10-2016
- Taxi and Vehicle for Hire Amending Bylaw 10-2022

INTRODUCED AND READ a first time this 3rd day of November, 2025, A.D.

READ a second time this 15th day of December, 2025, A.D.

READ a third time this 15th day of December, 2025, A.D.

December 16, 2025
Date Signed

Gerald S. Aalbers (Signed)
MAYOR

December 16, 2025
Date Signed

Shannon Rowan (Signed)
CITY CLERK

BYLAW NO. 17-2025

SCHEDULE "A"

Definitions

Applicant	A Person who is applying for a Taxi Operator, Vehicle Permit, or Taxi Broker License.
Application	A form created by the City of Lloydminster that is required to be submitted through electronic fashion for the purpose of receiving a Taxi Operator Permit, Vehicle Permit, or Taxi Broker Licence .
Bylaw Enforcement Officer	A Person appointed by the City pursuant to <i>The Lloydminster Charter</i> to enforce City Bylaws, including a member of the Royal Canadian Mounted Police and, when authorized, a Community Peace Officer appointed under the Peace Officer Act S.A. 2006, c. P-3.5, as amended or repealed and replaced from time to time.
Charter	Refers to <i>The Lloydminster Charter</i> .
City	The City of Lloydminster and the area contained within the corporate boundaries of the City.
City Clerk	Appointed by Council and whose duties include those outlined in <i>The Lloydminster Charter</i> .
City Manager	The Commissioner of the City of Lloydminster as appointed by Council or their designate.
Council	The Municipal Council of the City of Lloydminster.
Designated Officer	City employee authorized to carry out specific duties and responsibilities as outlined in <i>The Lloydminster Charter</i> through the Designated Officers Bylaw or future amendments.
Notice of Violation	A ticket or similar document issued by the City alleging a bylaw offence and providing a Person with the opportunity to pay an amount to the City in lieu of prosecution for the offence.
Operator	Any Person which drives and handles a Taxi or Vehicle for Hire while it is operating as such.
Order	Any written notice or letter that requires a Person to remedy a contravention of this Bylaw or <i>The Lloydminster Charter</i> .
Passenger	A Person who is travelling in the vehicle, but not operating or working in it.
Person	Any individual, a group of individuals, a corporation, firm, partnership, proprietorship, association, society or co-operative organization.
RCMP	Any member of the Royal Canadian Mounted Police.
Rideshare	Is a Transportation Network Company.

BYLAW NO. 17-2025

Reportable Accident	A motor Vehicle accident which meets the Government of Alberta reporting conditions based on the damage amount and circumstances.
Specialized Operators	A Vehicle for Hire program, which is not a Taxi service.
Summary Offence Ticket	As defined by the <i>Summary Offences Procedures Act</i> (Saskatchewan), as amended from time to time.
Taxi	Any vehicle, which is associated with a Taxi Broker and is marked as such, that is operated or intended to be operated for the purpose of carrying Passengers for fee or valuable consideration.
Taxi Broker	Any Person whom has been approved to operate or own a taxi business within the City of Lloydminster.
Taxi Brokerage	A business which has been approved to operate and own a taxi business within the City of Lloydminster.
Taxi Fare	A fee, pursuant with Schedule "C" of this Bylaw, which charges a Passenger for services of a Taxi within the City of Lloydminster.
Taxi Meter	A physical or digital device which is installed in a taxi that is capable of computing and displaying the fare payable by or on behalf of a Passenger on each occasion when taxi services are provided.
Taxi Operator Permit	A document issued by the City of Lloydminster which certifies and individual to operate a Taxi or Vehicle for Hire within the municipal boundaries.
Transportation Network Company	An entity or individual that connects Passengers with drivers for pre-arranged transportation using an online platform.
Two-Way Agreement	A verbal or written agreement or acknowledgement of a rate for service from both parties involved.
Vehicle	A device propelled by any power other than muscular power, including a moped, but does not include a bicycle, power cycle, an aircraft, or a vehicle that runs only on rails.
Vehicle for Hire	Any vehicle which temporarily, periodically, or permanently provides transportation of an individual for an associated fee or charge. This includes but is not limited to Limousines, Rideshares, Transportation Network Companies (As described by the Alberta Traffic Safety Act), and party buses.
Vehicle Permit	A document issued by the City of Lloydminster which certifies the use approval for a Vehicle to participate in Taxi or Vehicle for Hire services following proof of satisfaction with the conditions of this Bylaw.
Violation Ticket	As defined by the <i>Provincial Offences Procedure Act</i> (Alberta), as amended from time to time.

BYLAW NO. 17-2025**SCHEDULE "B"****Penalties**

SECTION	OFFENCE	FINE
5.1	Operate a Taxi without a valid Taxi Operator Permit.	\$500.00
5.11	Omit, fail, or knowingly provide false or incomplete information on an Application.	\$300.00
6.1	Operating a Taxi without a visible Taxi Operator Permit.	\$300.00
6.4	Fail to travel the most economical route.	\$300.00
6.5	While on duty, perform any prohibited conduct.	\$500.00
6.13	Fail to provide a receipt of Taxi Fare upon request	\$400.00
6.17	Charge Taxi Fare outside the permitted rate.	\$300.00
7.1/7.2	Operate a Vehicle for Hire without a valid Vehicle Permit (Operator/Broker).	\$300.00
7.3	Failure to provide a Vehicle Permit on demand.	\$100.00
7.13.1	Operate a Vehicle without a properly operating Taxi Meter (Taxi Operator and/or Taxi Broker).	\$300.00
7.13.2	Failure to provide proof that the Taxi Meter adheres to this Bylaw.	\$150.00
7.15.1	Failure to comply with a vehicle inspection request.	\$1,000.00
7.17	Failure to report a reportable accident (Taxi Broker).	\$500.00
8.1	Operate a taxi business without a Taxi Broker Licence.	\$5,000.00
8.10	Failure to establish and maintain record of a recording device as prescribed by a Designated Officer	\$2,500.00
9.3	Failure to document a Passenger complaint.	\$200.00
9.4	Failure to provide affiliated Operators' records.	\$500.00
9.10	Failure to accept payment.	\$300.00
9.10.1	Knowingly overcharge for services beyond two-party agreement.	\$300.00
9.11	Unapproved payment arrangements.	\$250.00
10	Limousine or Vehicle for Hire failing to adhere to municipal regulation, policy, or bylaw.	\$1,000.00
11.1	A Passenger failing to pay the lawful fare.	\$150.00

BYLAW NO. 17-2025

SCHEDULE "C"

Permitted Charges 2025-2027

Taxi Meter Fares	
First 117 Meters	\$3.75
Thereafter each 117 Meters	\$0.25
Waiting time per Hour	\$60.00

Permitted Charges 2028+

Taxi Meter Fares	
First 110 Meters	\$4.00
Thereafter each 110 Meters	\$0.25
Waiting time per Hour	\$60.00

Permitted Additional Charges	
Van or Truck	\$10.00 Flat Fee
Cleaning Fee	\$100/ Hr to a \$250.00 Maximum